



City of Phoenix

To: Daniel V. Garcia
Chief of Police

Date: August 27, 2013

From: Eric P. Hailey, Commander
Professional Standards Bureau

Subject: INTERNAL INVESTIGATION - PSB13-0043

Internal Investigators:

Lieutenant Greg Carnicle (Investigative Review)
Sergeant Charmane Osborn (Primary Investigator)
Sergeant Jeff Webbe (Interviews)

Allegation #1:

On April 2, 2013 and April 18, 2013, Ms. Pamela Wheeler #A4177 conducted PACE queries related to a court matter she was involved in (accessed official use only tools for personal reasons/gain).

Findings:

Sustained

Allegation #2:

Between April 2, 2013 and April 18, 2013, Ms. Pamela Wheeler #A4177 provided an untruthful verbal report to her immediate supervisor when she was questioned about the PACE queries she conducted.

Findings:

Sustained

Allegation #3:

On April 15, 2013, Ms. Pamela Wheeler #A4177 submitted an eight hour leave slip utilizing FMLA to attend court on a personal matter on April 10, 2013.

Findings:

Sustained

Employee/s Involved:

Pamela Wheeler #A4177
Division: Support Services
Bureau: Property Management
Squad: O24
Schedule: 0730-1600 / Sa, Su
Date of Hire: October 16, 2000

Complainant:

Department Initiated

Attachments:

See Attachments Section

SUMMARY OF INVESTIGATION:

In early 2013, Ms. Pamela Wheeler #A4177, became involved in a dispute with her neighbor where each party served one another with injunctions prohibiting harassment. Both parties disputed their injunctions and court hearings were eventually held quashing their orders. Prior to attending the court hearings, Ms. Wheeler conducted multiple queries by utilizing police computer systems (PACE) in an effort to glean information on her neighbor and obtain a print copy of the Phoenix Police Field Interrogation (FI) card completed when officers had contacted her neighbor due to a call for service she initiated. During her Professional Standards Bureau (PSB) interview, Ms. Wheeler acknowledged the computer queries she conducted were against police policy.

Initially, Ms. Wheeler was questioned by her immediate supervisor (prior to being served with a Notice of Investigation) and asked if she had conducted any queries on herself by accessing police computer systems (official use only tools). Ms. Wheeler denied conducting any record searches on herself. With the assistance of the Information and Technology Bureau (ITB), PSB investigators confirmed Ms. Wheeler had accessed police computer records by conducting a criminal history search, in PACE, on her neighbor. By conducting this search, Ms. Wheeler obtained and eventually had printed the FI card where she was named as an involved party.

PSB investigators reviewed Ms. Wheeler's time sheet records and discovered Ms. Wheeler had submitted a sick leave slip, citing Family Medical Leave Act (FMLA) reasons, for one of the days she attended court. On April 10, 2013, Ms. Wheeler attended a court hearing to dispute the injunction she had been served, upon returning to work she subsequently submitted an eight hour sick leave slip to her supervisor for that day.

Based on the information obtained all three allegations are sustained.

